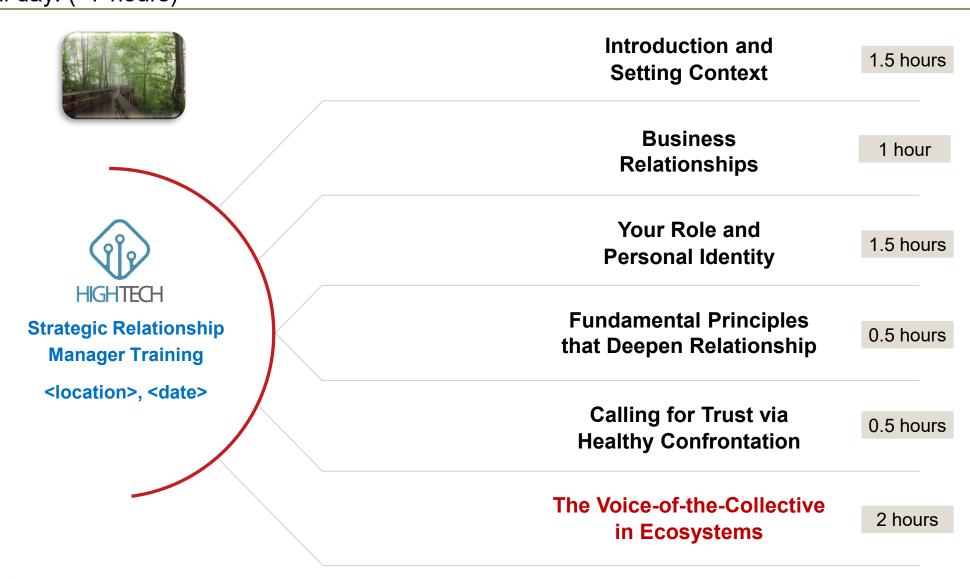


Hear the Voice-of-the-Collective

Focused on Value (2-Slide MethodologyTM)

18 August 2020

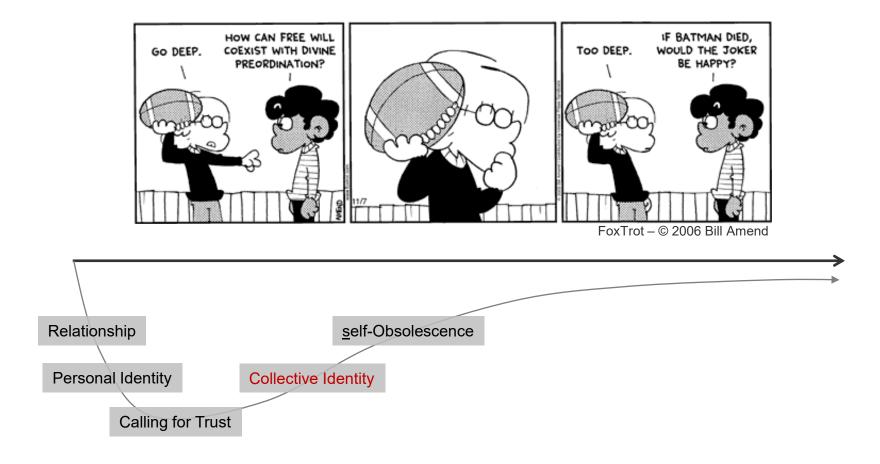
Day 1A very full day! (~7 hours)



GP+S | Insights. Strategies. Results.

We will be going deep

Fasten your seatbelt ...



Strategic Alliances Create Value

Sales Revenue ≠ Value

Strategic alliances are long-term value-creating relationships:

- If the relationship is not long-term, it is not strategic.
- If the relationship does not create value, it is not an alliance.

Value is not money!

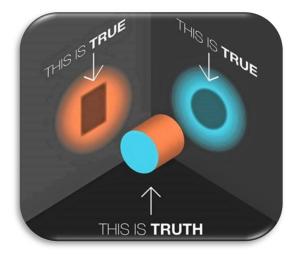
- Money is simply a measure of value.
- Value = product, solution, service, technology, ...



Assessing the value of an alliance, based solely on its sales revenue, is like assessing the health of a marriage by just counting the number of children; both metrics are important, obvious, and incomplete.

Strategic Alliances and Creative Relationships

Transform challenges into assets



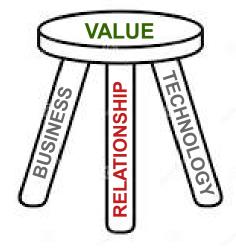
Focus on that third something ...

Focus in relationship itself – that third something.

- Nothing happens outside of relationship.
- Intimate relationships are crucibles for transformation.

Transforming a source of challenges into a strategic asset.

- Listen to it!
- Hear the voice-of-the-collective.
- Opportunities, solutions, and a practical vision will then emerge.



... and stabilize value-creation.

Relationship

Our *most* strategically-important asset

Relationship is a third something

- That lives between us, within us, and all around us.
- It even lives between us and ideas, and between ideas.

Nothing in the world happens outside of a relationship!

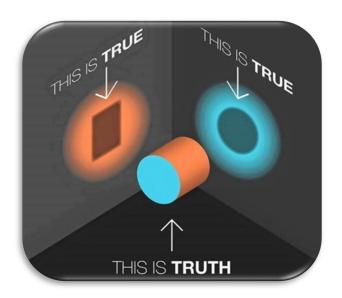
All value creation and all value exchange require a relationship.

Relationships are:

- a source of problems as well as solutions to those problems.
- a source of inspiration, creativity, enthusiasm, and vision.
- crucibles for our on-going transformation for us personally, for our strategic alliance, and for our company.
- ∴ our *most* strategically-important asset.

When we honestly share perspectives, and listen to each other:

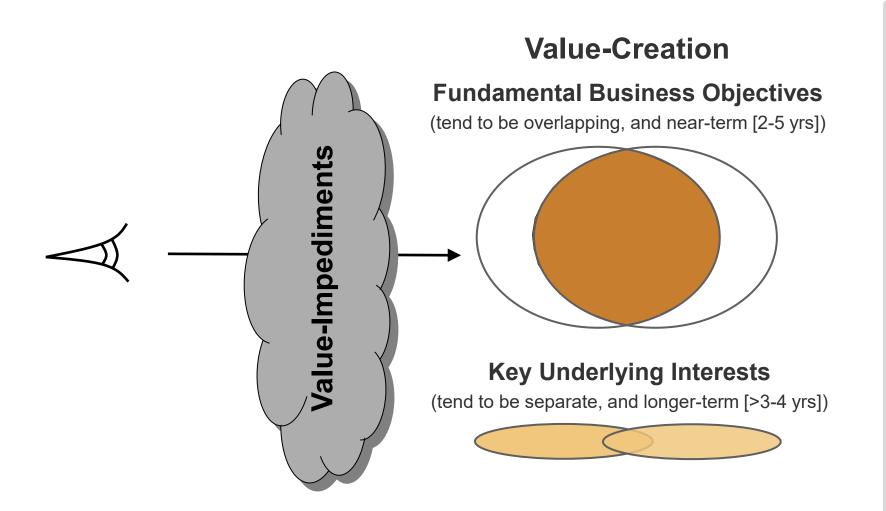
- we draw closer to the truth.
- we are inspired.
- we are enthused.
- we are transformed.

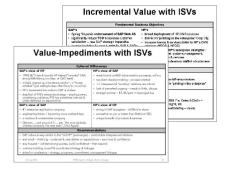




The Simple Essence in Any Strategic Alliance or Ecosystem Segment

Acknowledge and deal with Value-Impediments, in order to see Value-Creation opportunities



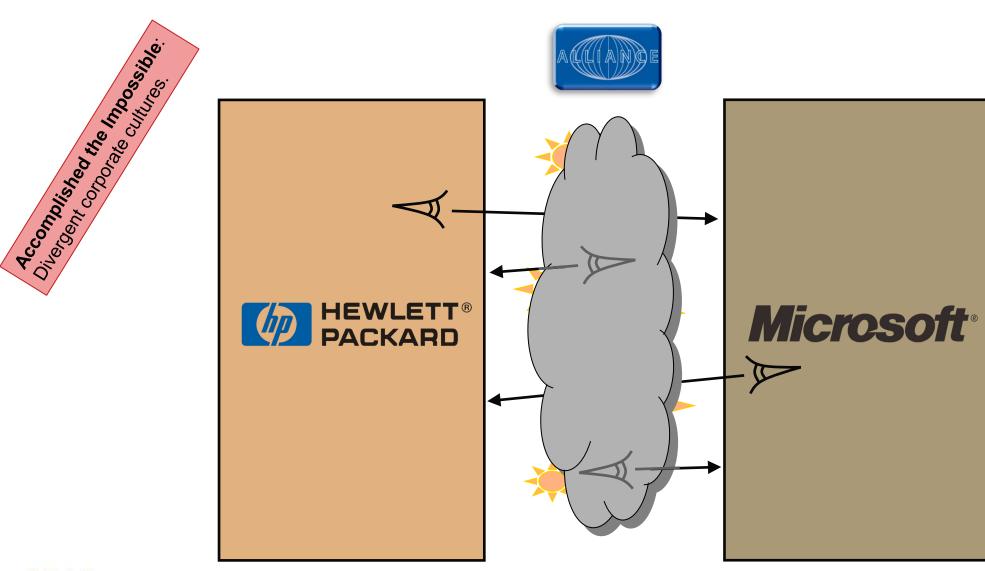


Can drive:

- Programs
- Structure
- Process
- Metrics

Hewlett-Packard/Microsoft Corporate Alliance

Value-Impediments



PACKARD / Microsoft® Corporate Alliance

Value-Impediments – throughout the relationship (1997-2002 → 2007 HBR article)

Perspectives

HP's View of Microsoft

- Excessively competitive and confrontational
- Unstated corporate values: greed, control, and paranoia
- "Win / Don't Care" partnering mindset
- Focused only on winning the deal
- Packaged software mentality commoditizes everything, including partnerships

Microsoft's View of HP

- A non-player in professional services
- Falling behind its competitors
- Slow, bureaucratic a laggard
- Unable to execute consistently and predictably
- Conflicted sales strategies (UNIX vs. NT in late '90s)

HP's View of HP

- Collaborative mind-set looks for common good
- Reinventing itself trying to get more focused under new CEO's leadership (Carly Fiorina)
- Disciplined takes a long-term, mature approach to evaluating new opportunities
- Win/win actively seeks the other company's wins
- Flexible looks for creative deals

Microsoft's View of Microsoft

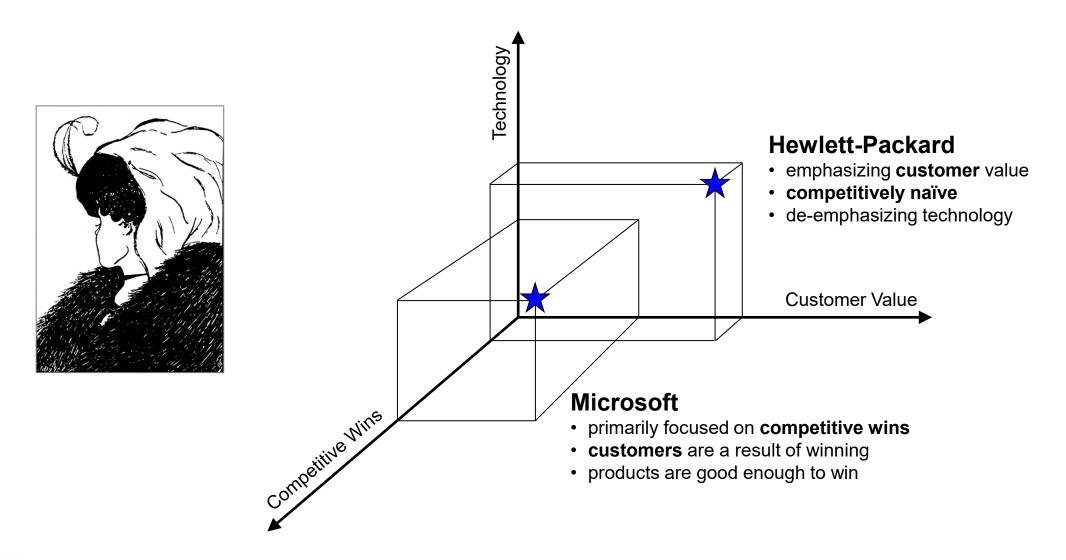
- Competitive, fast-moving and entrepreneurial
- "Our products are changing the world"
- "We are the center of the world / new economy"
- Focuses on MS's wins, assumes others do the same
- Unappreciated for positive things MS does for the world
- Brings partners into deals; they should be grateful

Recommendations

- Focus on each other's complementary strengths:
 - HP's strengths: complex solution selling, long-term relations and perspective, risk-mitigation, collaborative
 - MS's strengths: product expertise, short-term wins, rapid decision-making, risk-taking, competitive orientation
- Align to different perspectives MS is focused on competitive wins; HP is focused on value to customers
- For HP: align into MS's perspective, assertively sell HP's strengths, under-set and over-deliver on expectations

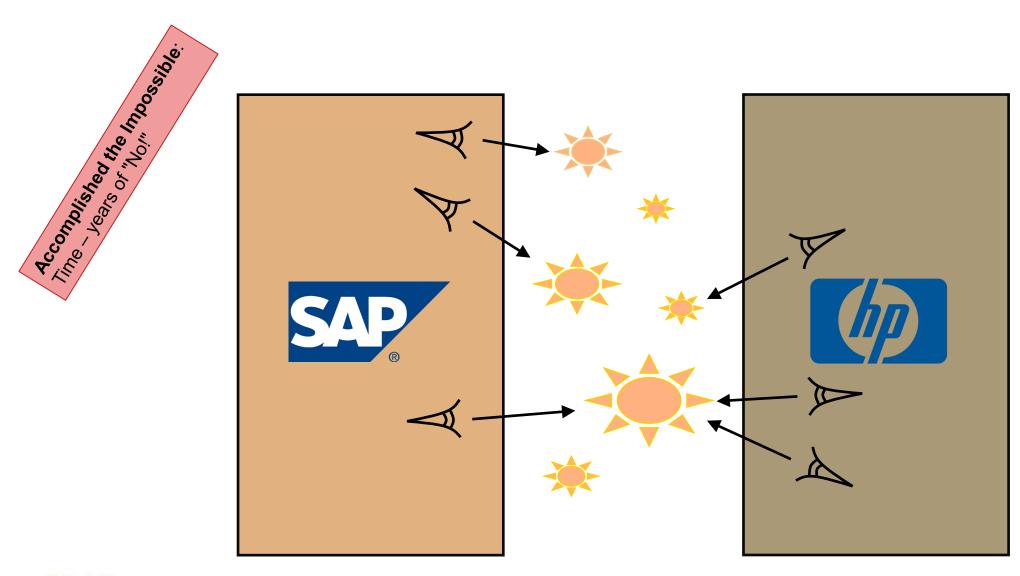
Hewlett-Packard/Microsoft Corporate Alliance

Divergent perspectives on strategic opportunities



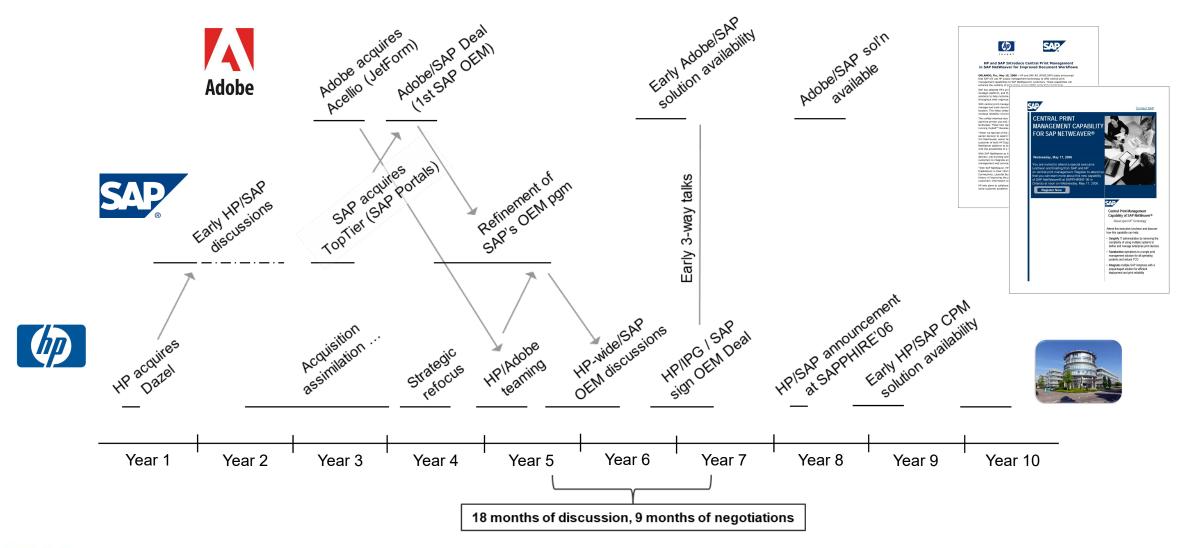
SAP/HP Strategic Alliance

Increment Value



HP/SAP/Adobe Strategic Alliance

10-year journey: "no" \rightarrow "we don't do this" \rightarrow part of corporate deal \rightarrow only piece left \rightarrow SAPPHIRE







Incremental Value – Enterprise Print Management and Document Workflow (circa 2005)

Fundamental Business Objectives SAP's HP's

- Spring '04 public endorsement of SAP Web AS
- Significantly reduce TCO & increase customer satisfaction – new SAP strategic imperative
- Remove printing output pain for customers
- Influence license sales up-/cross-sell to installed base & sales to new customers
- Help SAP reduce investments focus on core business objectives vs. spooling

- Broad deployment of HP OMS solutions
- Deliver on "printing in the enterprise" Corp Obj.
- Increase license & services sales for HP's OMS solutions (HPOS & HPDS)
- Leverage off all of HP's enterprise strengths output management, systems management, enterprise systems & services
- Raise "output" considerations earlier w/customers

Key Underlying Interests

SAP's

- Accelerate adoption of Adobe forms SAP's ROI
- Reduce SAP customer support, re: output

HP's

- Differentiate HP's on-/off-ramp devices
- Accelerate growth in enterprise printing services

Possible Teaming Scenarios / Vision

- Engineering-level relationship to port HPDS to Web AS 6.30/6.40
- TCO-driven, tightly-integrated HPDS/WAS packaged solutions (e.g., CRM, Fin, Sales & Dist'n maybe w/ DP&P or DPS for more strategic solution) – e.g., unified install, mgmt, etc.
- OEM core output management module into NetWeaver (tee-up in exec-level briefing vision)
- SAP/Adobe/HP forms+output triad solutions
- Explore mid-market/SMB plays

2-Slide Methodology™

Process overview

Simplicity is not easy; but, it is well worth it!

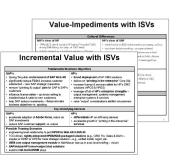
- Result a relationship strategy:
 - Real-world recommendations for overcoming value-impediments.
 - New value-creating opportunities; a clear, compelling, and practical long-term vision.
 - Increased: openness, trust, personal buy-in, team alignment; a healthier atmosphere.

Listen to the voice-of-the-collective:

- First, set strategic context with the alliance lead and executive owner, on both sides.
- Hear challenges, recommendations, opportunities, and vision.
 - Illuminate the value-impediments that limit trust and obscure vision (near-term and longer-term).
 - Then, incremental value opportunities and a practical vision will naturally emerge.
- Listen at all relevant levels and functional areas in the organization.

This is an on-going and iterative process – the content lives.

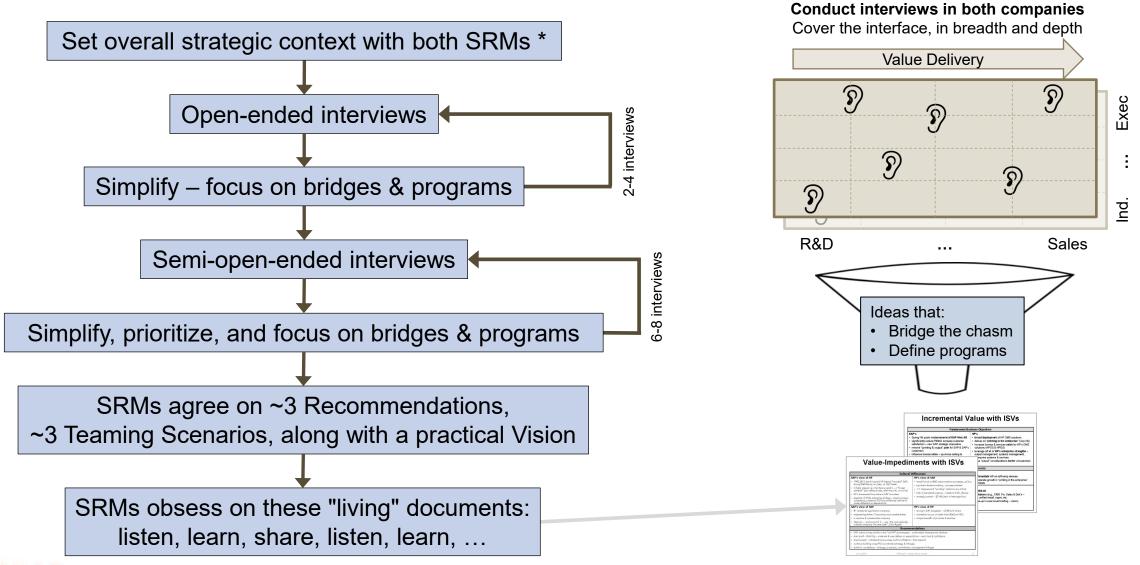
- Obsess on the content; frequently refer to the 2-Slides, for every situation, audience, system, ...
- Continually share → listen → distill ... repeat ...
- The content will become refined, and its potency will increase.



2-Slide Methodology™

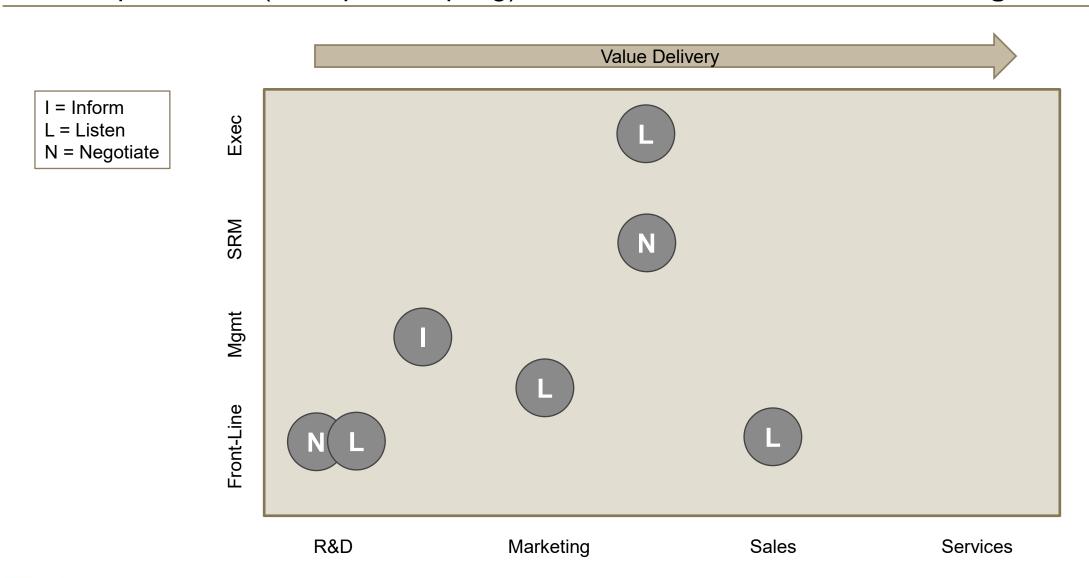
Process overview – the Journey

(* SRM = Strategic Relationship Manager, a.k.a., Strategic Alliance Manager)



Hearing the Voice-of-the-Collective

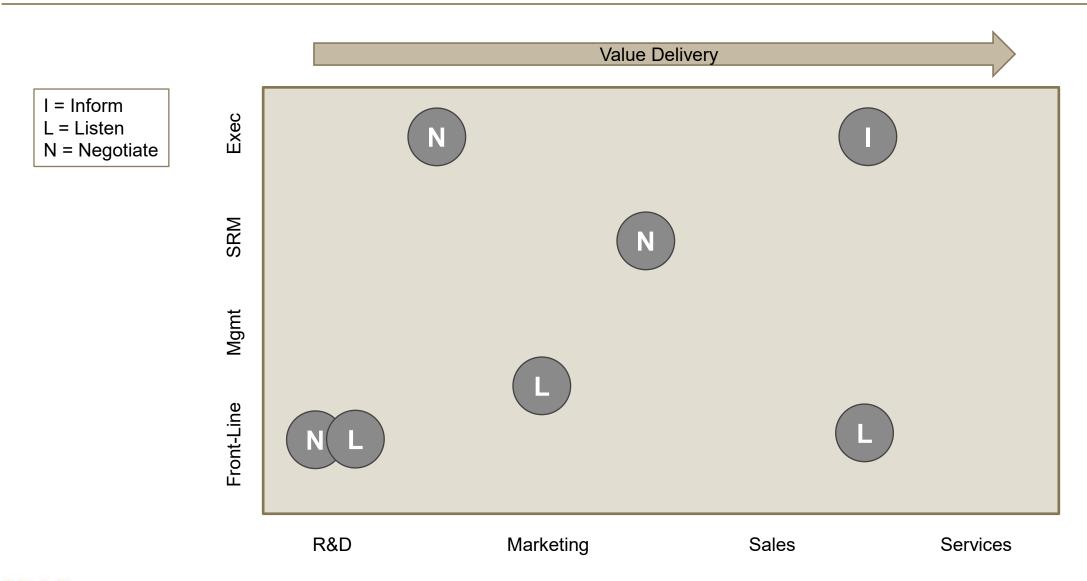
Value-Impediments (example sampling) – Who is immersed in the challenges?





Hearing the Voice-of-the-Collective

Incremental Value (example sampling) – Who sees possibilities and opportunities?



SPF: Simplify, Prioritize, Focus

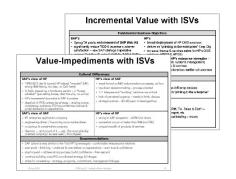
How ideas are (a) chosen, (b) refined, (c) acted upon

Value-Impediments

- What ideas, when shared and discussed, will help bridge the gap between the companies?
- What ideas can help people "get it" in terms of the challenges in the relationship?
- What ideas help answer an executive's question, "How can I help?"

Incremental Value

- What ideas can be used to help define new value-creating programs?
- What ideas contribute to:
 - marketing, messaging, briefings, press releases?
 - technology roadmaps and strategies?
- Answers the question, "What is the value of this relationship?"



Can drive:

- Programs
- Structure
- Process
- Metrics
- . . .

Pick 3-5 ideas per cell that (a) are most important, or (b) subsume other ideas.



SPF: Simplify, Prioritize, Focus

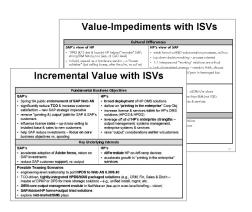
How are the priority ideas (a) chosen, (b) distilled, and (c) described?

Value-Impediments

- What ideas, when shared and discussed, will help bridge the gap between the companies?
- What ideas can help people "get it" in terms of the challenges in the relationship?
- What ideas help answer an executive's question, "How can I help?"

Incremental Value

- What ideas can be used to help define new value-creating programs?
- What ideas contribute to:
 - marketing, messaging, briefings, press releases?
 - technology roadmaps and strategies?
- Answers the question, "What is the value of this relationship?"





Transformational Simplicity

Results from the 2-Slide MethodologyTM

Simplicity

- Neutralizes complexity (obviously)
- Frees up significant time and energy (which can actually be scary for some people)
 - produces completely leverageable content, for use in: strategic planning, lifecycle management, executive briefings, creation of sales & marketing collateral, metrics, governance, processes, ...
 - focused on the creation of value
- Is strategically attractive (analogous to personal integrity)

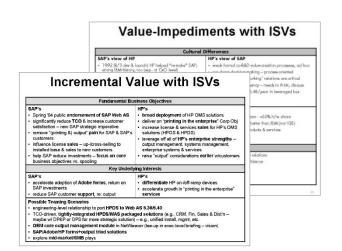
The methodology (the journey):

- redefines leadership; now focused on developing relationship
 - · increases individual buy-in and team alignment
- stabilizes relationships
 - by overcoming dysfunctional drama
 - increasing trust, creating a more collaborative atmosphere
- provides inspiration
 - solutions to problems
 - new value creating opportunities emerge
 - a practical and compelling long-term vision becomes clear

Together, simplicity and this methodology

Provides a strategically attractive and sustainable competitive advantage







The 2-Slide Methodology™

Simple practical benefits

Simplicity

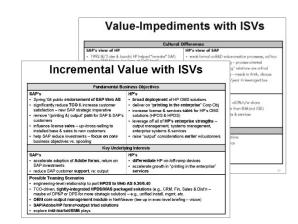
- Neutralizes complexity; frees up time and energy (often scary!)
- Is strategically attractive (similar to personal integrity)

The methodology is a the journey:

- Redefines leadership:
 - content enables empowerment and integration via self-obsolescence
 - process accomplishes personal buy-in, team alignment and focus
- Stabilizes relationships:
 - overcomes dysfunctional drama and other value-impediments
 - increases trust, leading to a more open and creative atmosphere
- Provides inspiration:
 - surfaces new value-creating opportunities
 - practical and compelling long-term vision

The simple journey – provides a strategically attractive and sustainable competitive advantage.

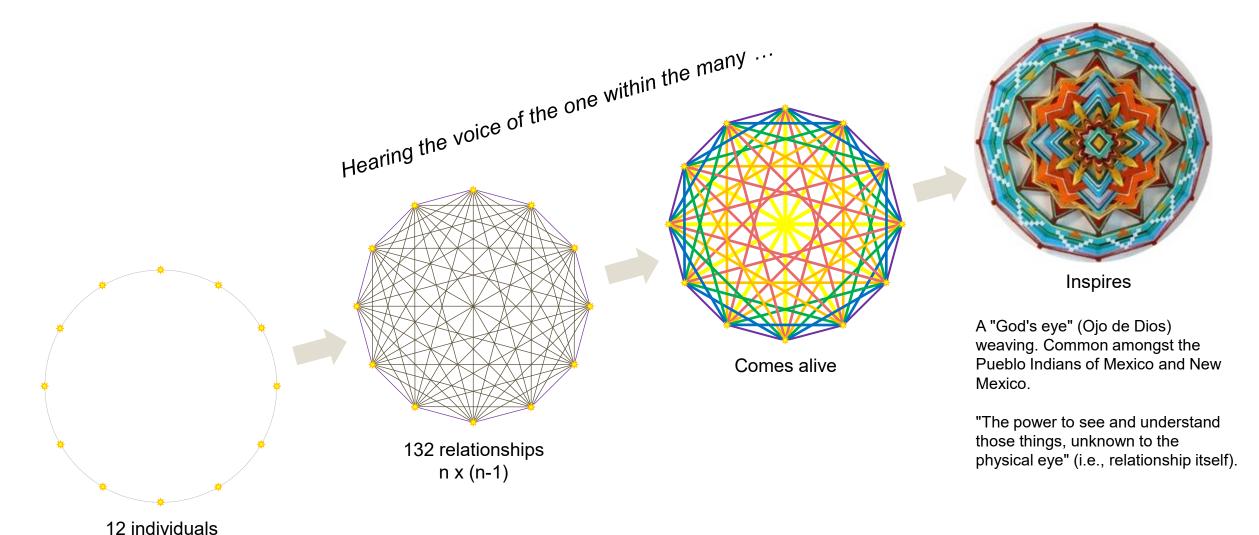
And ... it accomplishes the impossible





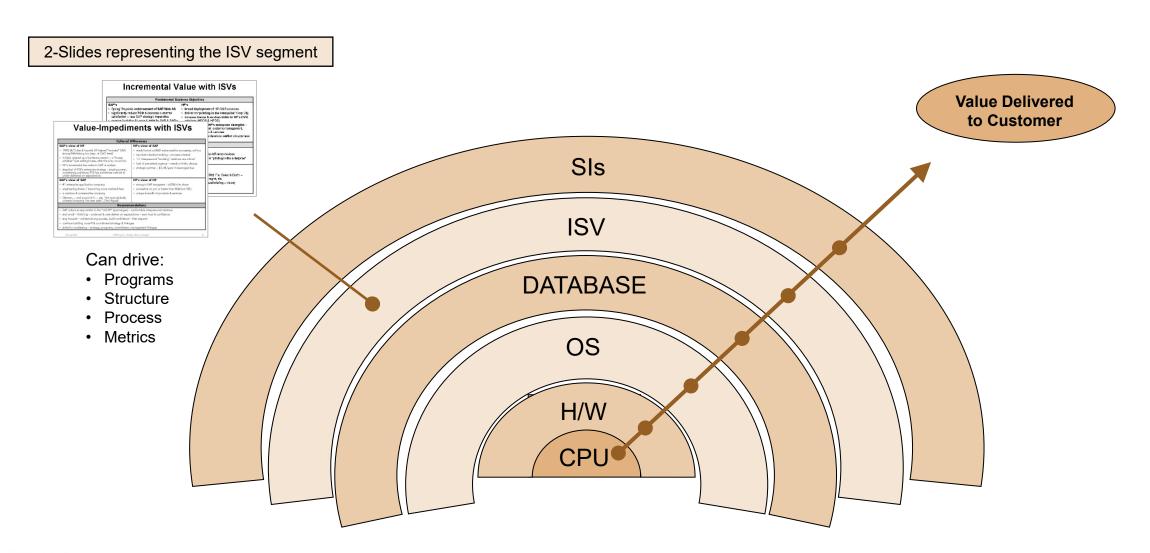
Wake up the Collective Web of Relationship (strategic alliance)

Listening is an act of love; and ... both listening and love are reciprocated



Traditional high-tech ecosystem

Apply the 2-Slide MethodologyTM to a segment, and become ecosystem-driven





Reference Material

The 2-Slide Methodology™

- Executive summary (5 pages):
 http://spibr.org/Creating-Value-via-2-Slide-Methodology Executive Summary.pdf
- Whitepaper (29 pages):
 http://www.spibr.org/2-slide methodology.pdf
- "Simple Rules for Making Alliances Work", Harvard Business Review

https://hbr.org/2007/11/simple-rules-for-making-alliances-work

Strategic Alliances

- Being a strategic alliance manager (34 pages):
 - http://www.spibr.org/strategic alliance manager role.pdf
- Being a transformational alliance manager (18 pages):

http://spibr.org/Change Your Alliance.pdf

Relationship

• "A Journey Into the Heart of Relationship" (68 pages):

http://spibr.org/journey into relationship.pdf



Your contacts at GP+S

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GP+S' Services that Deepen Strategic Relationships

And, increase value-creation in strategic alliances and ecosystems

Inter-Company / Strategic Alliance

- The Traditional Role of Alliance Manager.
- Transformational Alliance Management.
- Gain Simply Powerful Guidance from the Voiceof-the-Collective (a.k.a., the 2-Slide Methodology™).
- Calling for Trust via Healthy Confrontation.
- Neutralizing Organizational Addictions to Complexity and Drama.
- The Empowerment of <u>s</u>elf-Obsolescence.
- Negotiating Without Compromise, from in-thebetween.
- Strategic Alliances as Crucibles for Business' On-Going Transformation.
- Developing Yourself AND Your Alliance.
- Creating Co-Marketing Collateral.

Inter-Personal

- Relationship our most strategically important asset.
- Principles and Practices to Deepen Relationship.
- Authentic Dialogue.
- Being an Illuminating Mirror gratitude.
- Dealing with Difficult and Emotionally-Charged Issues.

Personal

- Identity bridge builders and creators.
- Inner-Dialogue Between Mind and Heart.
- Living a Life of Bliss being on purpose.

Custom-Created Services ...

Refer to: http://spibr.org/Building_trust_and_value_in_alliances.pdf
http://spibr.org/strategic_alliance_manager_role.pdf
http://spibr.org/Change Your Alliance.pdf



Backup Slides



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GP+S Consulting GmbH

Founded in 2001, GP+S is an alliance-oriented consultancy and professional services provider to global high-technology companies. Our business development services range from market research to strategic planning and program execution. We are headquartered in Bad Homburg, Germany, with offices in Santa Fe, NM, USA and Shanghai, China.

www.gps-consulting.com

SPiBR.org LLC

Founded in 2007, SPiBR.org is a consultancy focused on strategic alliance managers. We are about the practical application of spiritual (i.e., relationship-deepening) principles and practices in business relationships. Our professional services include coaching, training, and consulting services for individuals and teams. We are headquartered in Santa Fe, NM.

www.spibr.org



Your Call to Action

As a participant in a 2-Slide Methodology™ project

Be willing to dedicate up to 90 minutes of your time

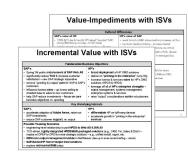
- 60 minutes for an initial interview + possibly 30 minutes more (if needed).
- Send email to joe.kittel@gps-consulting.com with available times (>14:00 CEST | 6 AM to 6 PM MDT)

Be thinking ahead of time about:

- The challenges in the relationship:
 - Be open, honest and candid!
 - How do you perceive the other company?
 - How do you think the other company perceives your company?
 - How does each company perceive itself?
- Each company's Fundamental Business Objectives for this strategic alliance. Why work together?
- Each company's Key Underlying Interests. What are the long-term benefits to each company?

Be open for fundamental transformation, of yourself, the alliance, and your company.

Begin to see relationship itself is your mostly strategically important asset.





Hewlett-Packard/Microsoft Corporate Alliance

Getting the Boy Scouts and the Green Beret to collaborate and create value

Wharton research

- "No two high-tech companies have more divergent corporate cultures."
 - "HP is like the Boy Scouts: naïve and trusting; just wanting to 'do good'."
 - "Microsoft is like the Green Beret: obsessed on winning, at any cost."

Hewlett-Packard

- "We talk to them about delivering value to customers, and their eyes glaze over."
- "You think you are the center of the world, and that your products are the most important in the history
 of humanity (since the creation of the wheel!)."
- "You commoditize everything: products, programs, and even strategic alliances."
- "They really do not care that much about having great technology (HP's legacy)."

Microsoft

- "Why aren't you sharing with us how you really compete against Sun?"
 - "You are holding something back! You must not trust us. Why should we trust you?"
- "Why are you discussing any competitive (to Micorosft) products in any sales situation?"
- "You are slow and non-competitive. Strategically you are a laggard."



What is Value?

"Strategic Alliance" = a long-term value creating relationship

- Value is not money!
 - Money is simply a measure of value.
- Value is something that gets exchanged for money.
 - Product, technology, solution, service, ...
 - Something that someone (e.g., a customer) will buy.
- What we are focused on is the creation of value, in business relationships (strategic alliances).



- How can we increase value-creation in a strategic alliance?
 - First, remove value-impediments (i.e., clear the air, increase trust).
 - Then, uncover and discover new value-creating opportunities.



Value-Impediments



Overcome cultural differences

Perspectives	
Company A's View of Company B	Company B's View of Company A
As the companies are working together	As the companies are working together
How does each company see the other ?	How does each company see the other ?
Be bold and fearless.	Be bold and fearless.
Talk about the most difficult challenges.	Talk about the most difficult challenges.
Limited to 5 simple statements.	Limited to 5 simple statements.
Company A's View of Company A	Company B's View of Company B
As the companies are working together	As the companies are working together
How does each company see itself?	How does each company see itself?
Be open and vulnerable.	Be open and vulnerable.
Talk about the most difficult challenges.	Talk about the most difficult challenges.
Limited to 5 simple statements.	Limited to 5 simple statements.

Recommendations

- Work on this cell **after** the 4 above have been completed (i.e., are good enough).
- What are **practical recommendations** for overcoming these impediments?
- Limited to 3-5 **simple** statements.

•





Value Creation



Practical long-term vision

Fundamental Business Objectives		
Company A's	Company B's	
Primary motives for the relationship. Why?	 Primary motives for the relationship. Why? 	
Achievable long-term outcomes.	Achievable long-term outcomes.	
Tend to be strategic and general in nature.	Tend to be strategic and general in nature.	
Generally static and timeless.	Generally static and timeless.	
Limited to 5 simple statements.	Limited to 5 simple statements.	
Key Underlying Interests		
Company A's	Company B's	
Benefits that underly Business Objectives.	Benefits that underly Business Objectives.	
These tend to be side benefits.	These tend to be side benefits.	
And, are more separate than combined.	And, are more separate than combined.	
Limited to 3-5 simple statements	Limited to 3-5 simple statements	
Recommendations / Vision		

- Work on this cell **after** the 4 above have been completed (i.e., are good enough).
- What are **bold and creative possibilities** for how Objectives and Interests can be achieved?
- Limited to 3-5 **practical and inspirational vision** statements.